

AREA FIVE AGENCY

ANNUAL REPORT

2025



574-722-4451

info@areafive.com

www.areafive.com

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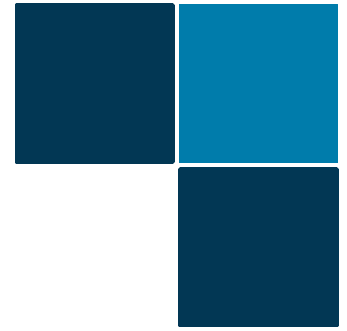
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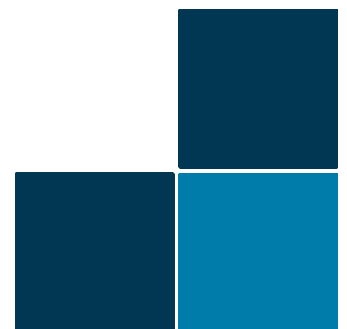


About Area Five

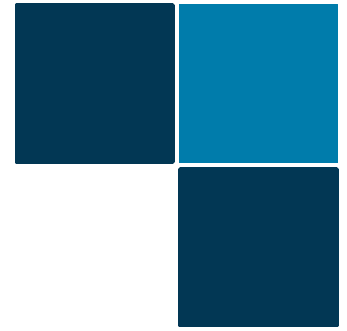


Founded in 1974, Area Five Agency on Aging and Community Services is an independent, not-for-profit organization serving residents across **Cass, Fulton, Howard, Miami, Tipton, and Wabash counties** in North-Central Indiana.

Area Five operates as both a Community Action Agency (CAA)—one of only 22 in the state—and an Area Agency on Aging (AAA)—one of 16 statewide. As one of just five dual agencies in Indiana, Area Five is uniquely positioned to support individuals, families, and older adults through programs and services that promote self-sufficiency, community development, and healthy, engaged living.



Mission, Vision, and Core Values



Mission

To provide programs and services that will benefit low-income, disadvantaged, and older persons.



Vision

Improving the lives of people in our community by empowering them through education, programming, and the elimination of barriers.

Core Values



Advocacy



Compassion



Problem Solving



Teamwork

Letter From Our CEO



As I wrap up my eighth year as the CEO of Area Five Agency on Aging and Community Services, Inc., I am once again filled with incredible pride and gratitude for the remarkable accomplishments we have achieved together. Our mission-driven approach continues to guide us through a transformative period, where collaboration and data-driven strategies remain the cornerstone of our success.

In 2025, we celebrate 51 years of service at Area Five Agency on Aging and Community Services, Inc. Over the decades, our team has demonstrated unwavering dedication to our mission, fostering a culture of inclusivity and teamwork that ensures every voice is heard and valued.

This year, we were also honored to see one of our longtime board members, Dr. Joann Burke, recognized as a Golden Hoosier by Governor Braun; an achievement that reflects the level of leadership and commitment that has helped shape Area Five over the years. In addition, Governor Braun invited our staff to the Statehouse to recognize Area Five's 50 years of service, a meaningful acknowledgment of the impact this organization has made across our communities.

Key initiatives launched this year included completing long-needed capital improvements, including sidewalk enhancements at our Logansport and Peru offices to improve accessibility and safety for those we serve. We expanded our reach in addressing the housing crisis by becoming a Housing Choice Voucher (HCV) provider in five counties and further strengthened our response to the growing homeless epidemic by partnering with 4C on a grant initiative focused on supporting individuals experiencing homelessness. We also continued to enhance our online security to ensure our data remains safe, secure, and compliant, while continuing to manage statewide transitions from FSSA within our Aging program.

Recognizing the growing demand for services and community engagement, we also created a Volunteer Coordinator position to expand and strengthen our volunteer network across our service area. This role is critical in building capacity, deepening community connections, and ensuring we can meet the increasing needs of those we serve.

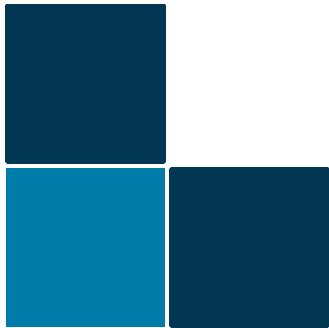
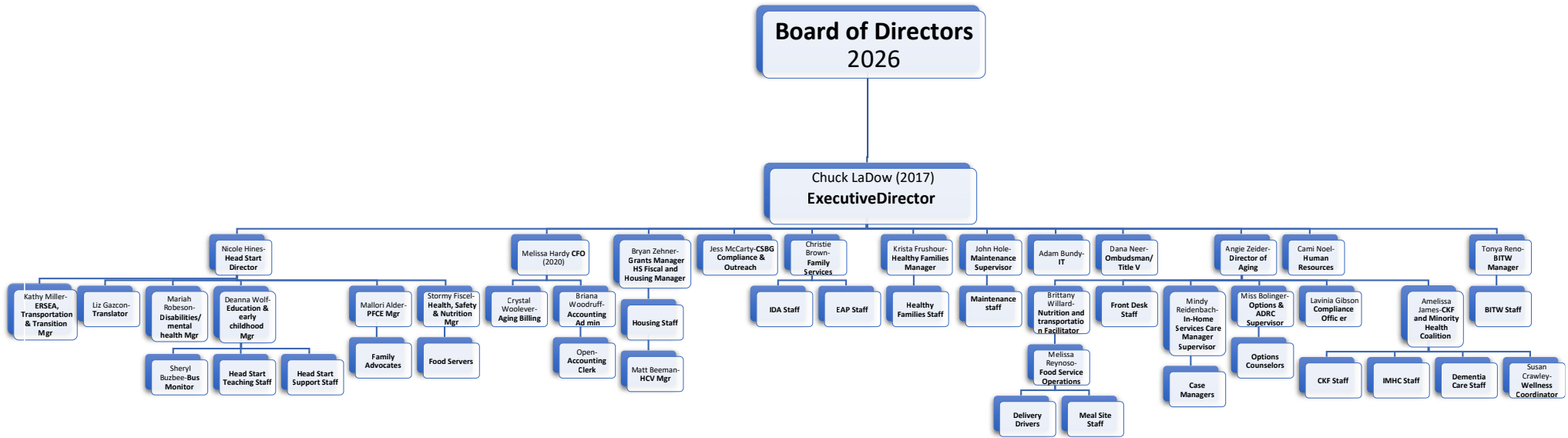
Our data-centric approach continues to drive our progress. By carefully analyzing trends, community needs, and outcomes, we have adapted and strengthened our programming. This year alone, we served 9,756 clients; walking alongside them with compassion, teamwork, and a commitment to problem-solving. We continue to be strong advocates for individuals and families working to overcome poverty and build more stable futures.

As we look ahead, we remain deeply committed to our mission and confident that our collective efforts will continue to create meaningful change. The challenges we face may evolve, but so does our resolve. Together, with compassion and a renewed focus on our core values of advocacy, compassion, teamwork and problem solving, we will continue to show up, advocate for and uplift our community.

Thank you for being an integral part of this journey. We are fortunate to be part of a community filled with people who care, and that is exactly what the world needs. Thank you again for being such dedicated advocates for our mission.



Organizational Chart



Volunteer Impact



Our volunteers are the heart of Area Five. Here's what they shared about their experience.

HELPING OTHERS & GIVING BACK

- "I just wanted to help if I can"
- "Glad to help others"
- "I enjoy volunteering and helping others who may not be as fortunate as me, whether health-wise or otherwise"
- Very helpful and rewarding

ENJOYMENT & FUN

- "It has been awesome because my students love to play bingo"
- "I really enjoy volunteering with Area Five. It is so fun!"
- "Volunteering at Area Five is a great time"

CONNECTION & BELONGING

- "I love volunteering at Area Five and seeing the new friends I have made"
- "We love volunteering at Area Five! Eric takes great care of us!"
- "Area Five is a good place to volunteer"

GRATITUDE & PERSONAL MEANING

- "Life changing"
- "Thankful to be able to do it"
- "I love going to Area Five, and want to thank them for what they do"



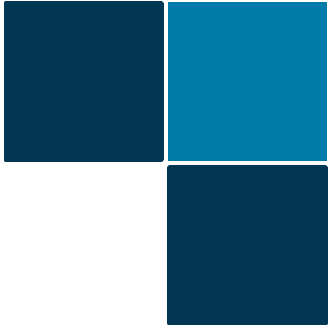
TOTAL VOLUNTEER HOURS
IN 2025

6,615

Thank you!

Your time, talent, and compassion make a difference every day.





Programs and Services



Aging & Disability Resource Center

ADRC is a single coordinated system of information and access for individuals seeking long-term services and supports. Available in Cass, Fulton, Howard, Miami, Tipton, Wabash



Covering Kids & Families

Helps individuals & families apply for and understand health coverage. Services are free, unbiased and confidential. Available in Cass, Fulton, Howard, Miami, Tipton



Dementia Care Specialist Program

Dementia Outreach Specialist develops relationships with individuals, groups, and institutions to increase dementia awareness, build stronger community partnerships, and support care partners to expand skills and resources to support persons living with dementia. Available in Cass, Fulton, Howard, Miami, Tipton, Wabash



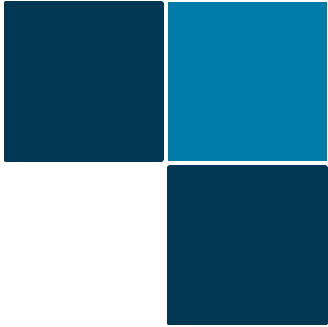
Energy Assistance Program

Provides eligible families with a one-time heating and electric benefit to help reduce winter costs and keep households warm. Available in Cass, Howard, Miami, Tipton, Wabash



Geri-Fit

Geri-Fit is an evidence-based strength training exercise class for older adults. The program works to increase strength and balance and helps improve gait and flexibility. Available in Cass, Fulton, Howard, Miami, Tipton, Wabash



Programs and Services



Head Start

Family-centered child development program for preschool-aged children, between 3-5 years of age. Our staff work to prepare children with the necessary tools needed in primary education. Available in Cass, Fulton, Wabash



Healthy Families

Services are available for prenatal and new parents. The primary focus is on parent/child interactions and the child's developmental milestones. Available in Cass, Fulton, Miami, Wabash



Housing Choice Voucher

(HCV) program, commonly known as Section 8, is the federal government's primary program for assisting low-income families, which may include elderly individuals or people with disabilities to afford decent, safe, and sanitary housing in the private market. Available in Cass, Grant, Howard, Miami



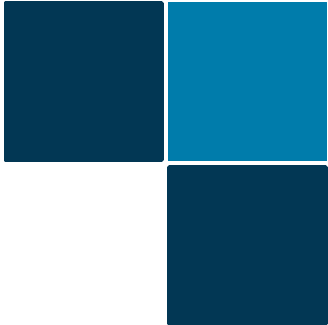
Information & Assistance

Contact us at (800) 654-9421 ext. 1530, via email at info@areafive.com or online at www.areafive.com for information on available community services. Available in Cass, Fulton, Howard, Miami, Tipton, Wabash



Indiana Minority Health Coalition

Works to eliminate health disparities through research, education, advocacy, and access to health care services for minority populations. Available in Cass



Programs and Services



Individual Development Account (IDA)

The IDA program is a matched savings program designed to help low- to moderate-income individuals and families build financial assets and achieve long-term economic goals. The program encourages participants to save regularly while receiving financial education and support services. Available in Cass, Howard, Miami, Tipton, Wabash



In-Home Services

Ongoing in-home services focus on medical necessity to enable the person to remain safe in their home. Some services offered include respite, homemaker, meals and bathing assistance. Available in Cass, Fulton, Howard, Miami, Tipton, Wabash



Legal Inquiry Program

In partnership with Michael & Stephenson offers a free legal service to people 60 or older. This service offers free legal advice. Available in Cass, Fulton, Howard, Miami, Tipton, Wabash



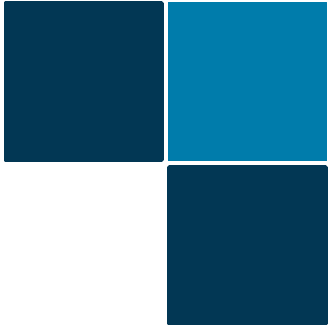
Nutrition & Health Promotion

Senior Nutrition Programs provide those 60 years and older with access to hot meals regularly. Evidence-based health education programs help people manage with chronic conditions. Available in Cass, Fulton, Howard, Miami, Tipton, Wabash



Ombudsman

The Ombudsman Program advocates for residents of long-term care facilities, which includes nursing facilities and licensed assisted living facilities. Available in Cass, Fulton, Howard, Miami, Tipton, Wabash



Programs and Services



Options Counseling

Options Counseling is a service that helps older adults, people with disabilities, and family caregivers think through the various options for long-term services and supports. Options Counseling may include a review of long-term services and supports, assessments for home and community-based services, or community resource referrals. All options provided are to assist individuals in remaining safe and independent in their homes. Assessments determine eligibility for all state and federally funded in-home services provided by our Agency. Available in Cass, Howard, Miami, Tipton, Wabash



Senior Transportation

Individuals 60 and over gain access to transportation through community partners that are subgrantees from this funding source. Available in Cass, Fulton, Howard, Miami, Tipton, Wabash



SHIP

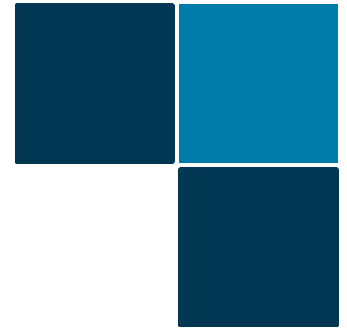
The State Health Insurance Assistance Program (SHIP) is a free and impartial counseling program for people with Medicare. Available in Cass, Fulton, Howard, Miami, Tipton, Wabash



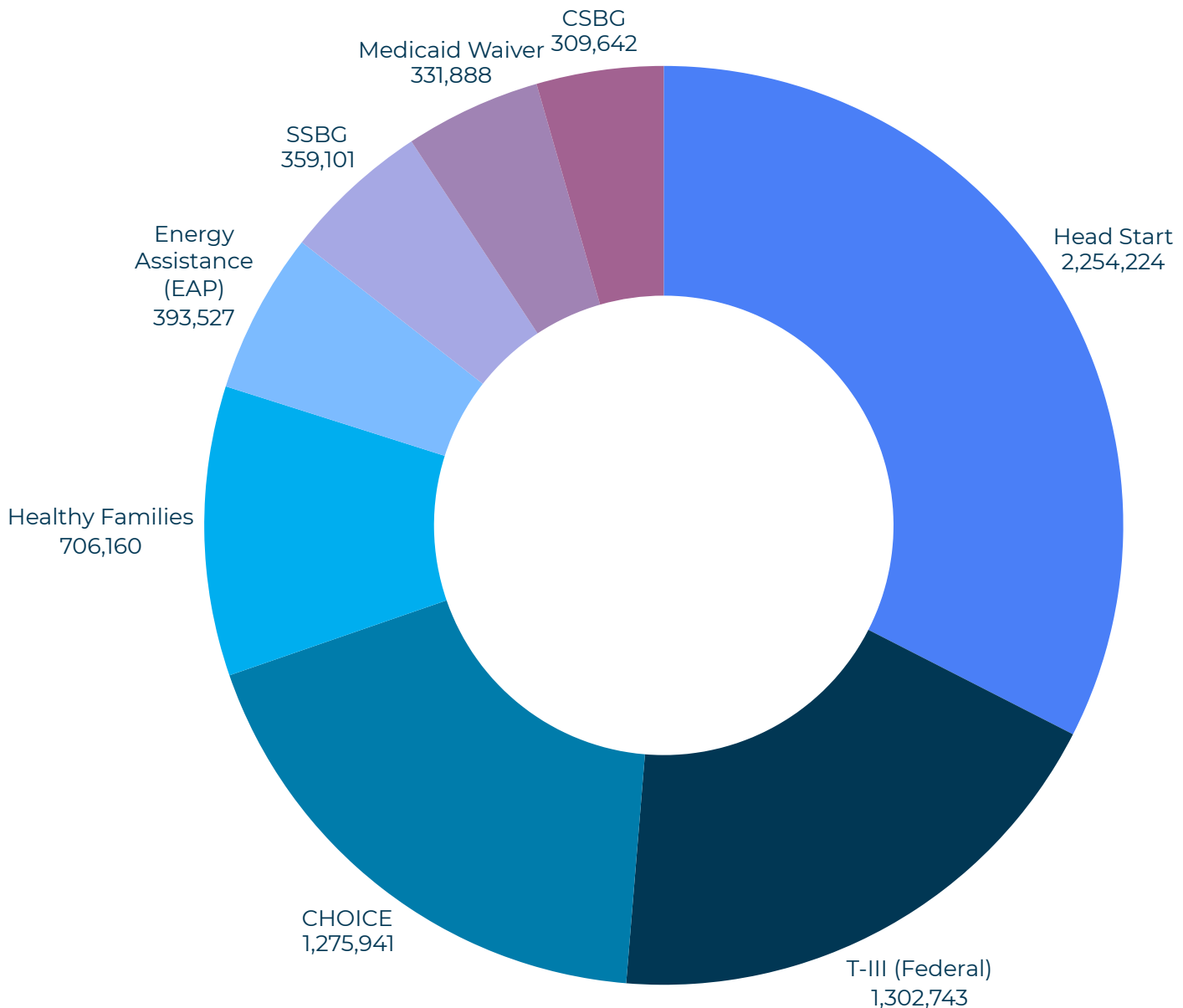
SMP

Senior Medicare Patrol helps Medicare beneficiaries protect, prevent and report against fraud & scams. Available in Cass, Fulton, Howard, Miami, Tipton, Wabash

Program Funding Overview

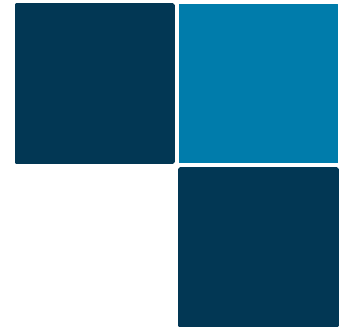


Funding By Program



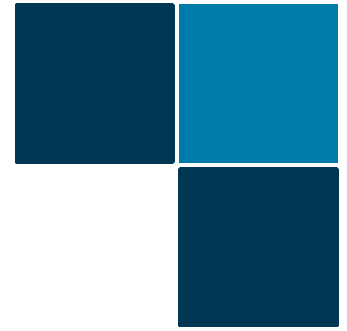
In 2025, Area Five was awarded a total of \$7,897,811 in grant funding. While this total includes all sources of grant revenue, the chart above highlights our largest and most economically impactful grants from the year. In addition, Area Five generated \$1,253,662.78 in revenue through leases, fundraising, interest income, and program revenues.

Program Funding Overview



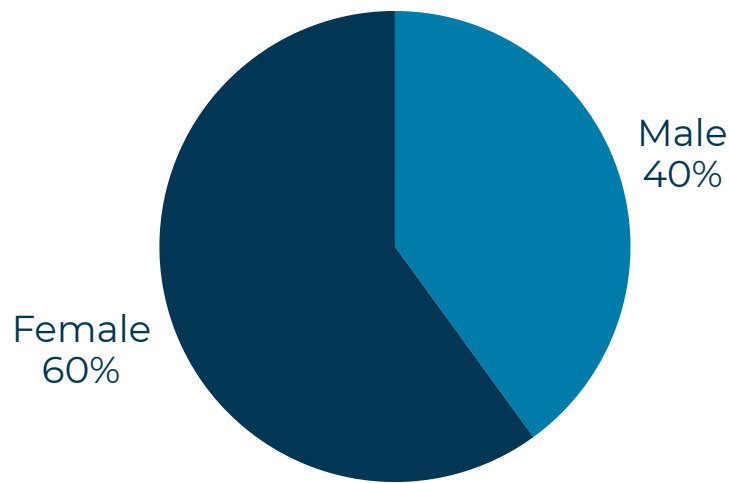
Program	Funding Amount
Waiver Intake	\$244,660
Housing Choice Voucher (HCV)	\$201,583
United Healthcare	\$105,474
Covering Kids & Families (CKF)	\$73,355
Dementia Care Specialist Program	\$65,518
Emergency Rental Assistance (ERA)	\$57,400
Expanding Public Health	\$47,462
Food as Medicine (PBH)	\$38,425
Indiana Minority Health Coalition (IMHC)	\$36,205
Anthem Medicaid Care Transition Project	\$29,075
State Match Program	\$23,303
The State Health Insurance Assistance Program (SHIP)	\$21,625
Ombudsman	\$16,775
NCOA Digital Literacy	\$2,500
My Healthy Baby	\$1,225

Who We Served

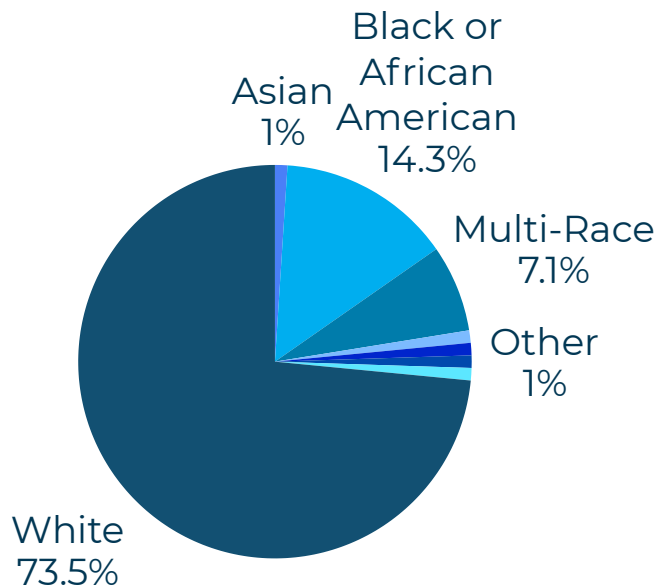


The following demographics represent the **9,756** individuals served through our programs and services in 2025.

Gender



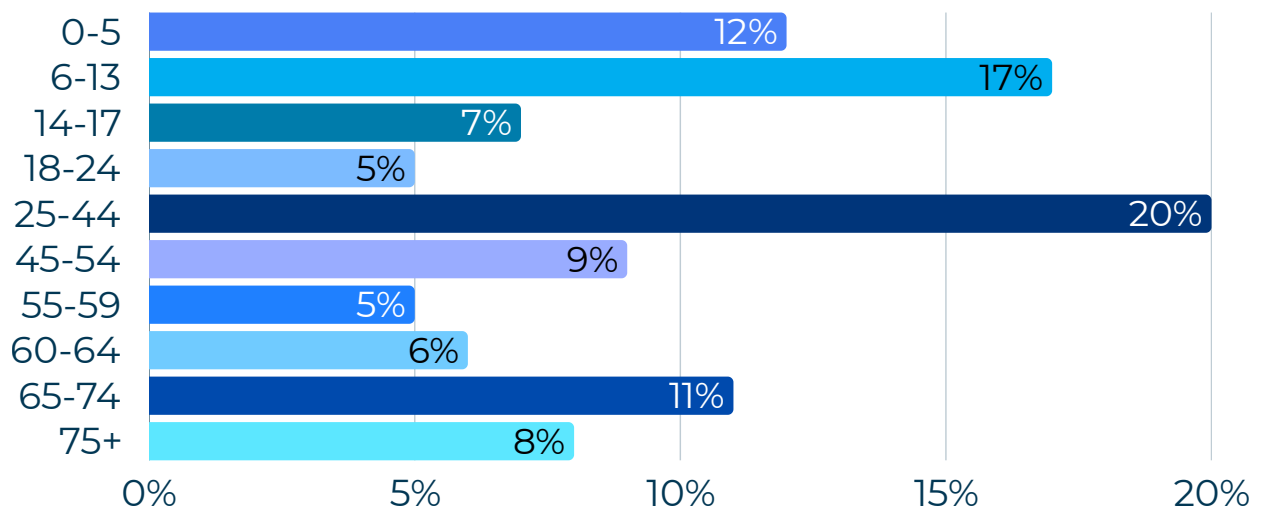
Race



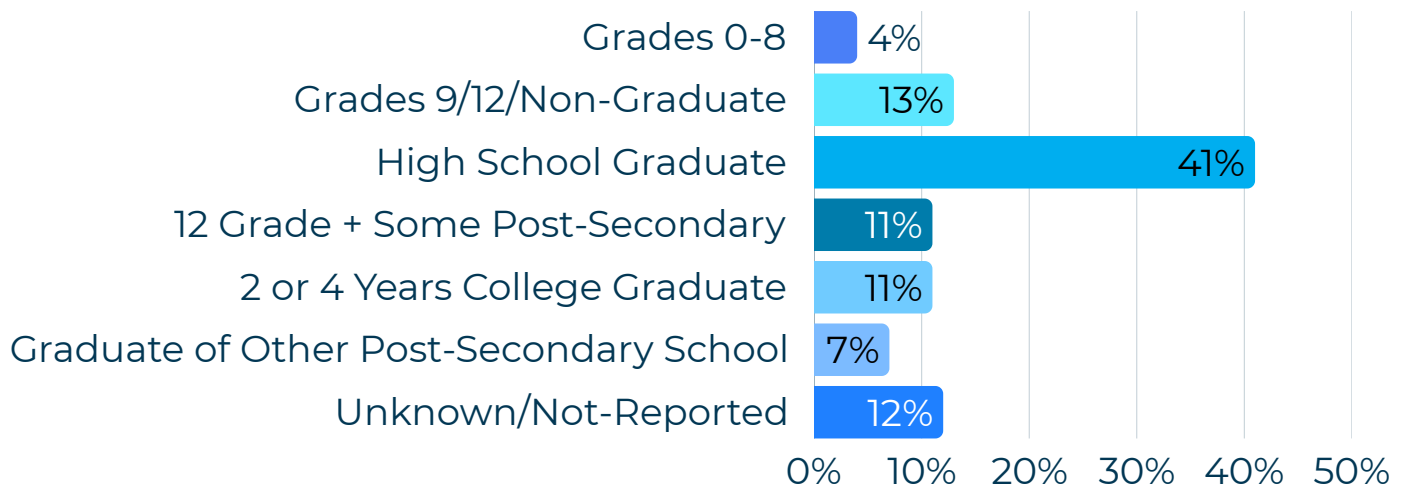
Who We Served



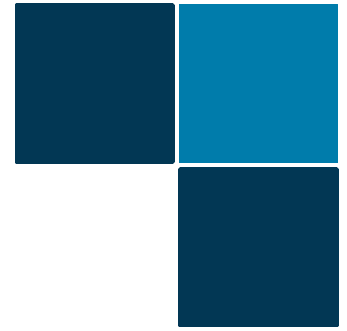
Age



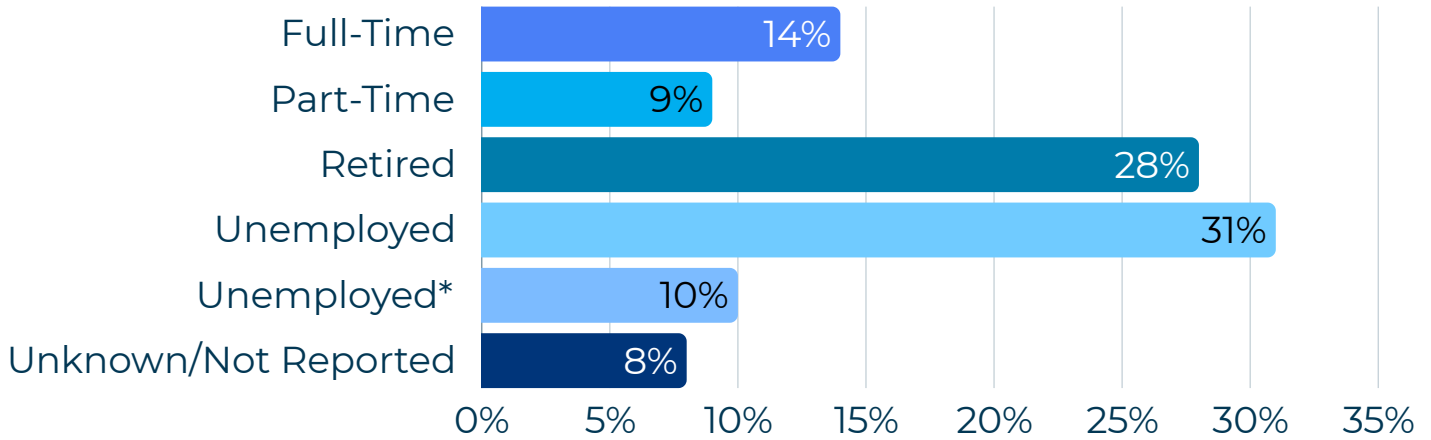
Education Level 25+



Who We Served



Employment Status



* Short Term, Less Than 6 Months

Disability Status



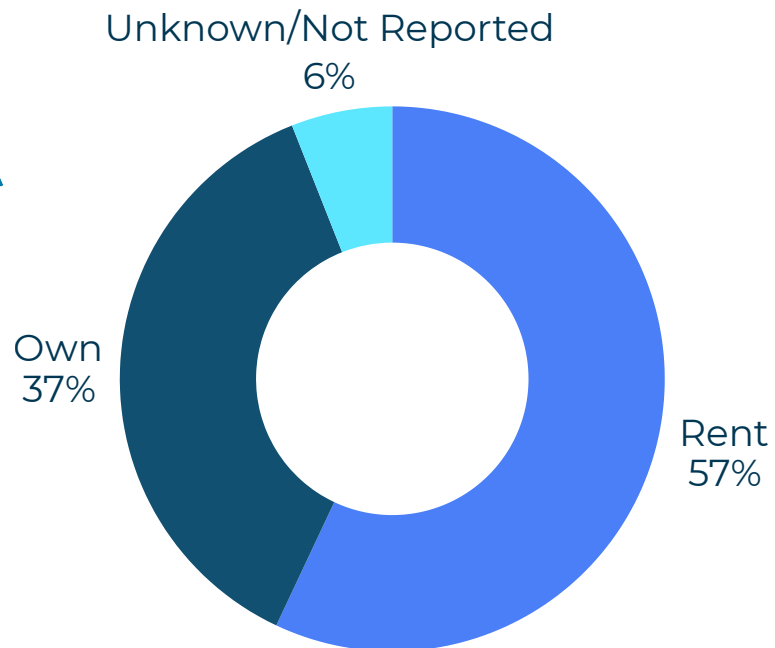
22%

22% of individuals reported having a disability

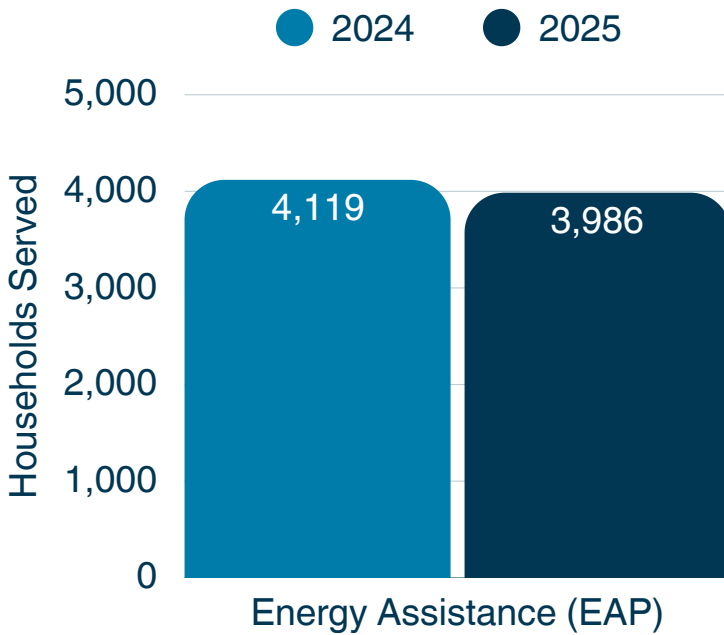
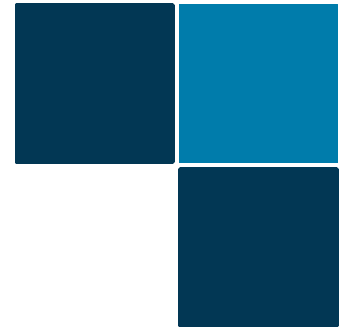
78%

78% did not report a disability

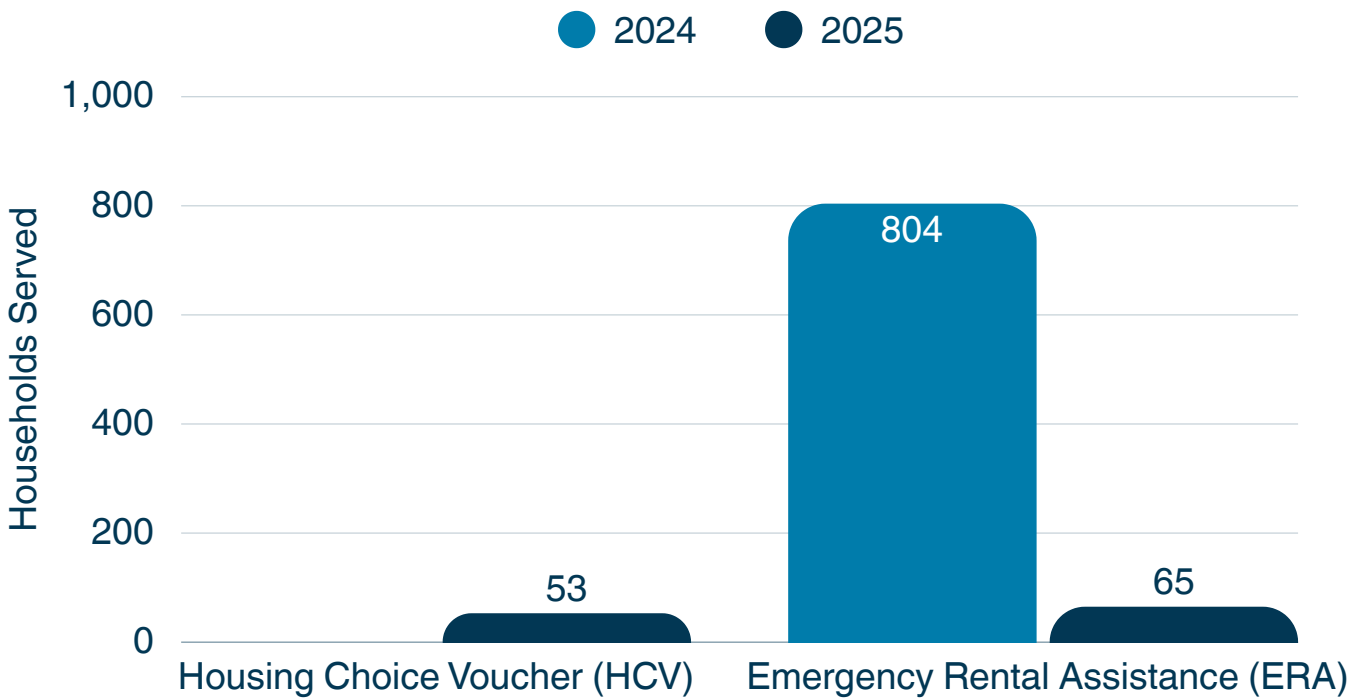
Household Type



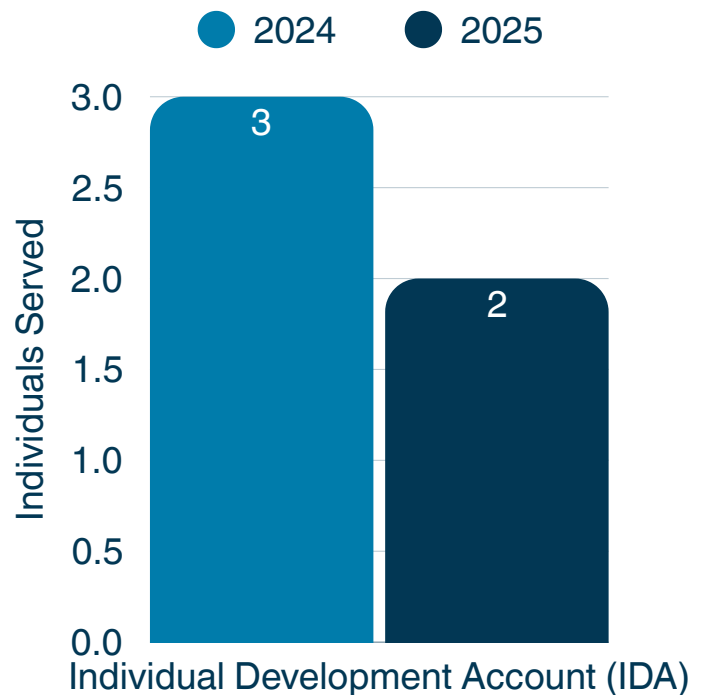
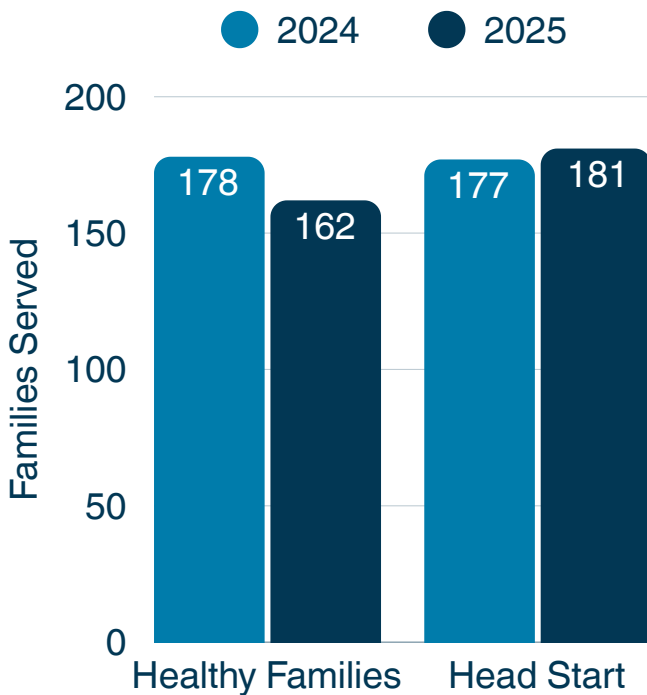
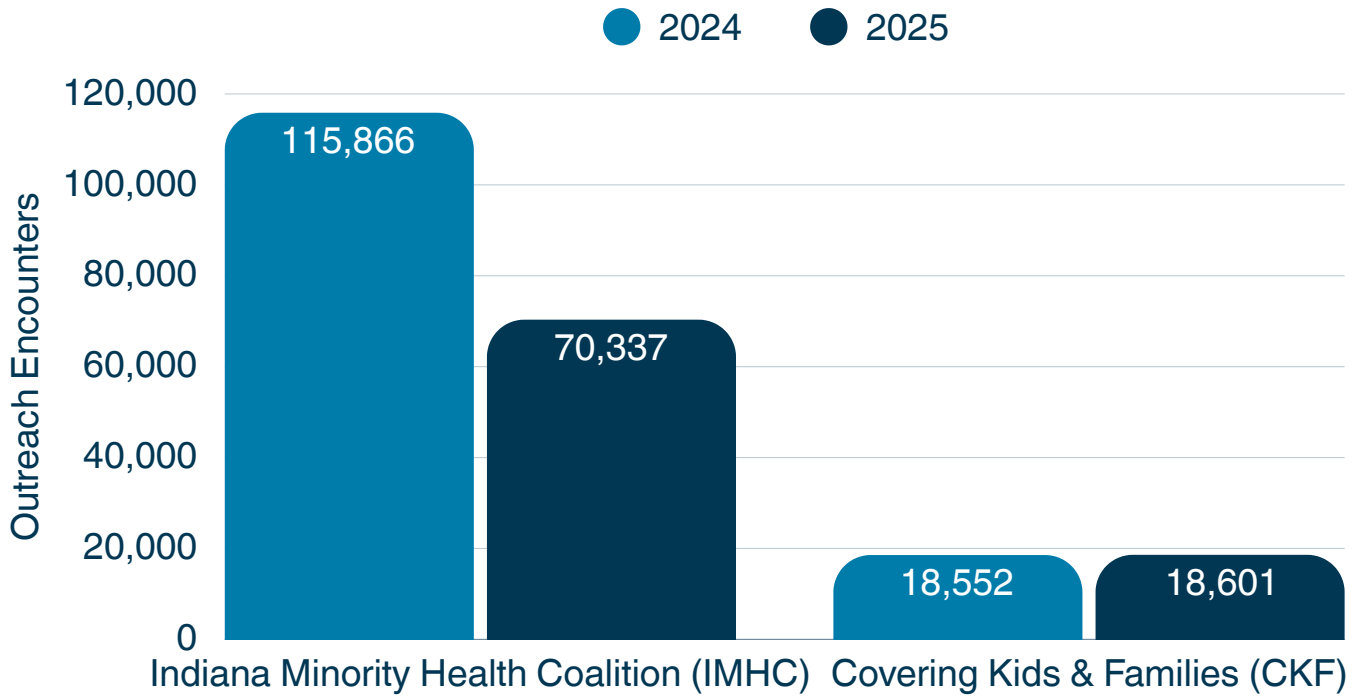
Community Action Metrics



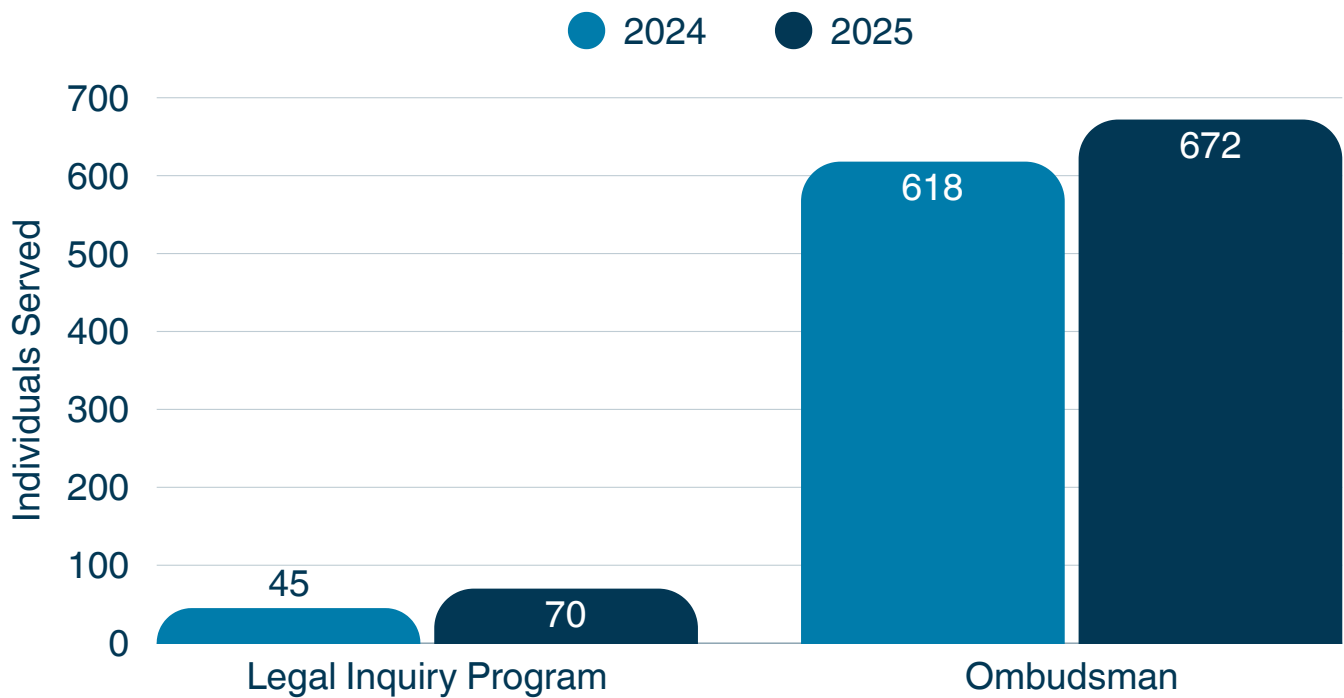
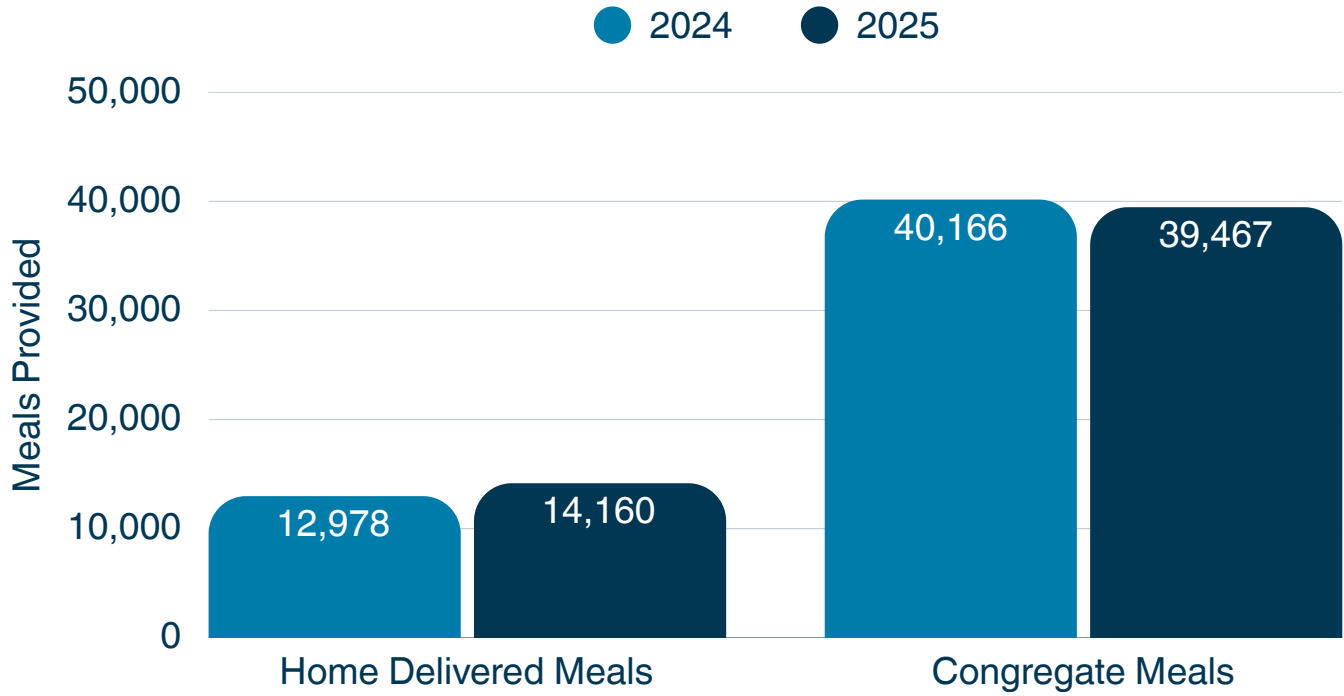
In **2025**, the program assisted households with **\$1,711,578** in utility assistance across Cass, Howard, Miami, Tipton, and Wabash counties.



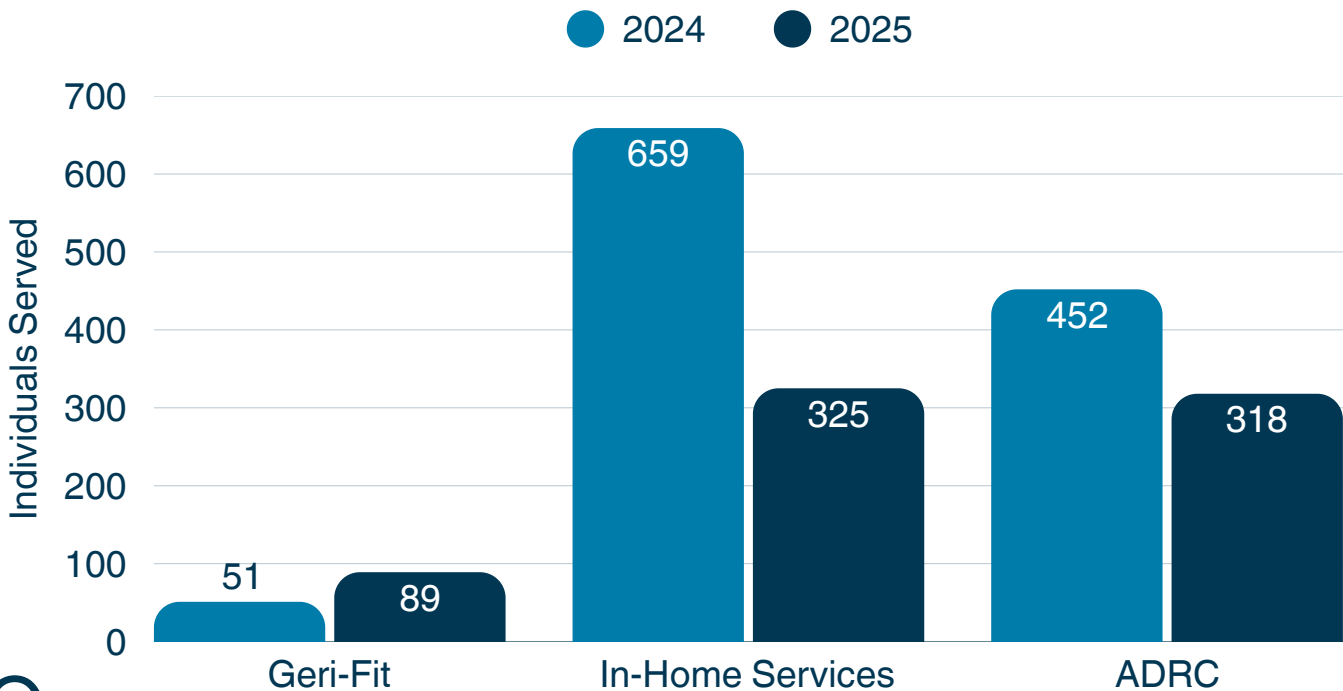
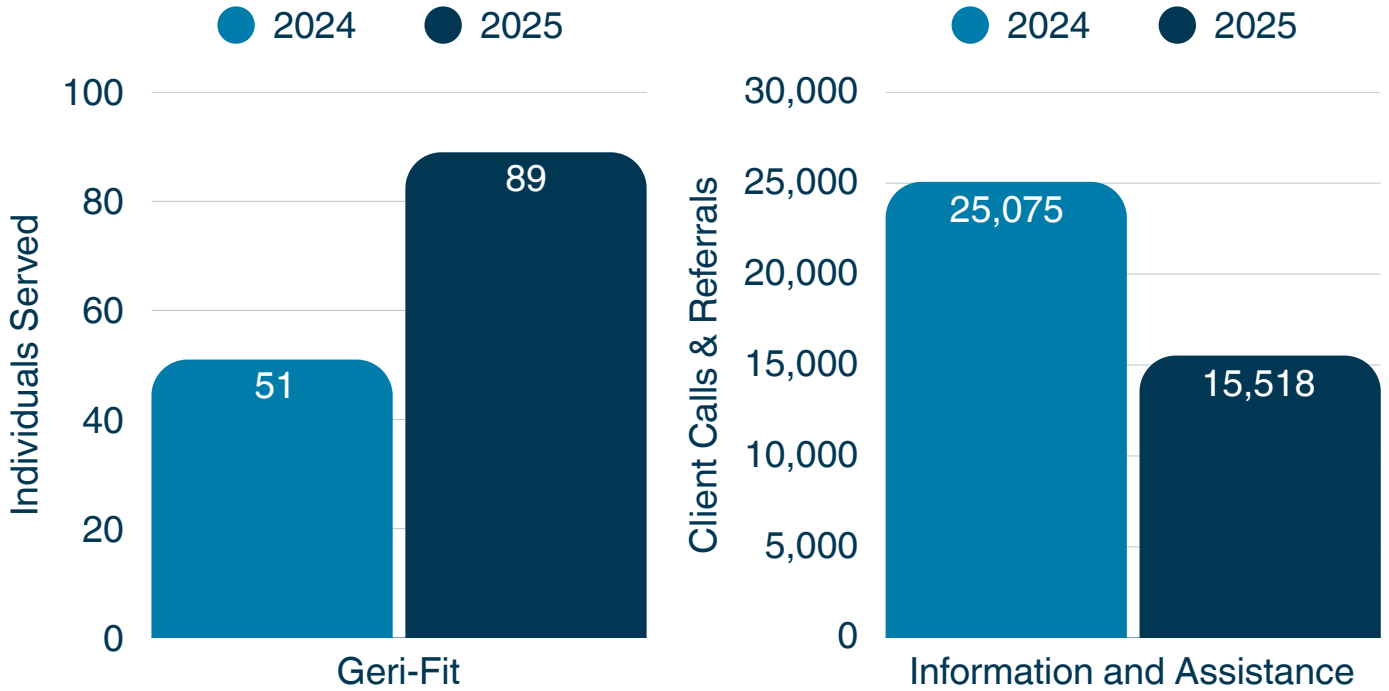
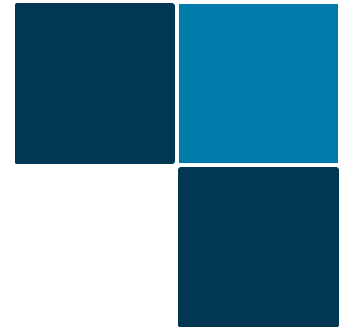
Community Action Metrics



Aging Program Metrics



Aging Program Metrics

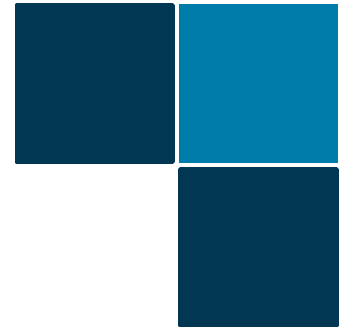


Story of Impact

Healthy Families

“
Yand a half years went by faster than I would have liked. I'm so sad that this is our last visit. But the years of having you as a part of our family (bc that's really what you are now) has given us so much. The companionship through the years has kept me from losing my mind. You have been with me through so many ups and downs, and you were always there to be a shoulder to cry on or to share in my laughter. You also gave it to me straight when I needed to hear it, and I thank you so much for that. You pushed me to be a better version of myself. You also helped me build my confidence in my parenting and I carry that with me on hard days. Also, when I was so depressed, just simply planning on having you over gave me the push I needed to clean my living room, which may not seem like much, but changed my entire day. God has placed you in this career for a reason. You're such a blessing to our lives and I know there are many others impacted by you as well. We will miss you dearly. Keep doing you!”

Story of Impact



Healthy Families

Our Family Support Specialists are doing an incredible job supporting our Haitian and Hispanic communities. They are helping bridge cultural and community gaps by introducing families to opportunities and resources throughout Logansport.

Our Family Support Specialists connect families with local resources and refer them to community events and activities. Some of the families we serve have lived here for years and are now discovering that Logansport has so much more to offer than they previously realized.

Not only do our Family Support Specialists provide referrals, but they also walk alongside families in their journeys—transporting them to appointments, encouraging them, and offering ongoing support every step of the way. These families are deeply thankful for Area Five and Healthy Families.

During their time in Healthy Families, families set personal goals based on their individual needs and interests. Some want to learn how to cook American recipes, while others want to improve their English skills. Whatever the goal may be, their Family Support Specialist is there to support, encourage, celebrate achievements, and cheer them on.

This level of care extends to every family we serve, and each Family Support Specialist builds a meaningful and unique connection with the families they support.

Healthy Families

"I'm not a very social person at all and at first I was extremely hesitant about having a stranger come into our home but I'm so glad that we stuck with it. Miss Vicky has become one of my daughters absolute favorite people and she has helped us in so many ways."

Story of Impact



Remembering Bob

Bob was a larger-than-life presence at Bend in the Woods, known for his signature chuckle, playful requests for a dollar “for a Coke,” and a personality that made him both endearing and unforgettable.

A long-time resident affectionately nicknamed “Santa Claus,” he brought energy, humor, and a bit of mischief to daily life, keeping staff on their toes while forming genuine connections with everyone around him.

Bob had a unique way of showing up—often heard before seen—and he didn’t just live in the community, he brought it to life; he was also always willing to sit on data-collecting information groups, contributing in his own way to the broader work.

When he passed in 2025, the absence of his laughter left a noticeable quiet, but his spirit lives on through the stories, smiles, and shared memories he left behind, reminding everyone that the heart of the work is the people who make it meaningful.

Volunteers

“Thank you so much for all you’ve done for us this school year! We love coming to Area Five to volunteer! Have a great summer and we will see you in the fall!” - S.O.A.R Program



Story of Impact



Back on the Road

“This past season has been extremely tough. Between plumbing and car trouble, I was at wit’s end. I needed tires on my car. A tree ate one on the way to a meal site. After that, I found out that the other three tires were bald. Area Five stepped in with special funds and rescued me. I now have 4 new tires and am able to come to work. Thank you Area Five for your caring and generous way of doing business.”

Valuable Partnerships

Area Five Agency on Aging and Community Services was proud to support WoodBridge Health Campus in their efforts to raise awareness and funds for the Alzheimer’s Association. As a valued community partner, Area Five contributed by purchasing a dozen lunches during the fundraiser, helping support a cause that impacts so many families throughout our communities.

Partnerships like this reflect the importance of coming together to support individuals affected by Alzheimer’s disease while strengthening community connections. Area Five is grateful for opportunities to collaborate with organizations like WoodBridge Health Campus that share a commitment to compassion, care, and improving quality of life for older adults and their families.

Through meaningful partnerships and community involvement, Area Five continues to support initiatives that make a lasting difference in the lives of those we serve.



Story of Impact



Valuable Partnerships

In a partnership with Humana Health we were able to provide nearly 3,000 dollars in rent and utility assistance in 2025, keeping four families in three different counties in their homes. "Without your help, my family would have been homeless, thank you, Area Five." - client quote

Aging & Disability Resource Center

After receiving multiple calls from an individual seeking companionship and conversation, ADRC staff recognized an opportunity to provide meaningful social support. Staff connected the individual with a volunteer companion who now makes regular calls simply to talk and connect. This partnership has helped reduce feelings of isolation while providing consistent social interaction and emotional support, demonstrating the importance of compassionate, person-centered care.

A Place to Call Home

"Area Five has provided me clean, safe, and affordable housing for me and my family. I am so grateful to be a part of their caring organization."

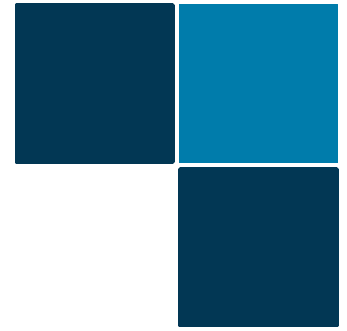
Food, Friendship, Family

"We love to come to the Area Five Senior Center to socialize, play cards, and to have great food. It's like family"

More Than a Ramp

A client underwent hip surgery, and going up and down his porch steps was causing him a great deal of pain. Area Five funded a handicap ramp, and he is thrilled with the results. He now safely uses it to walk out and get his mail and shared that, on nice days, it is the best walk he has had in years.

Story of Impact



Golden Hoosier Award

Area Five was proud to recognize Board Member JoAnn Burke, who was honored at the Indiana State Capitol as a 2025 Indiana Golden Hoosier recipient by Lt. Governor Micah Beckwith. This prestigious recognition celebrated Hoosiers who demonstrated exceptional commitment to volunteerism and community service throughout the state.

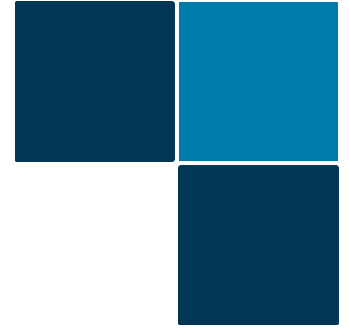
JoAnn was nominated in recognition of her tireless advocacy for older adults across Indiana and her longstanding dedication to Area Five and the communities we serve. Her contributions included 12 years of service on Area Five's Board of Directors, leadership as Chair of the Commission on Aging, service on the Choice Board, and numerous other volunteer and professional efforts that positively impacted Aging Hoosiers throughout her career.



Ombudsman

“One of my greatest joys is helping residents and their families navigate level of care plans with the nursing staff. Oftentimes family members do not know they have an active voice in the daily care of their loved one. I have the privilege of mediating between all parties to ensure the best level of care for every resident.” - Dana Neer

A Year in Photos



Stroll Down Memory Lane Event



50 Years of Service Award

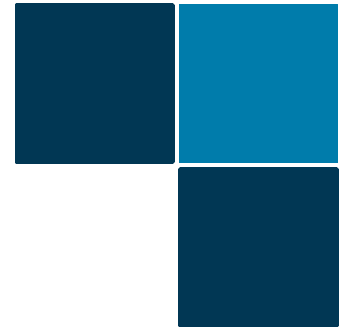


United Way's Live United Day



Head Start class learning how to brush their teeth!

A Year in Photos



**Ellen Zimmerman Award
-Andrew Stephenson**



**Terry Carpenter Award
-Cami Noel**

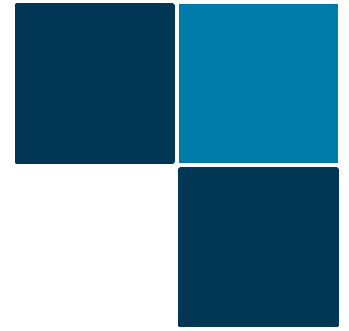


First Responders Training



Healthy Families Home Visit

A Year in Photos



Healthy Families Blue Day



Wabash Senior Expo

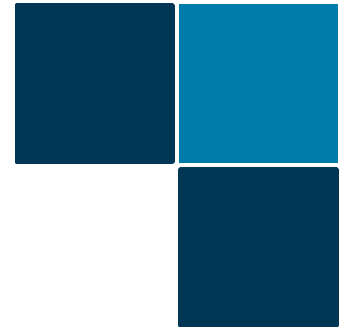


Laketon Head Start Class



2025 Senior Games - Chair Volleyball

Thank You!



This year has been a powerful reminder that meaningful change happens through connection, compassion, and community. Every program delivered, every challenge overcome, and every life impacted reflects the collective efforts of the many people who make Area Five's mission possible.

To the individuals and families we serve, thank you for allowing us to support you through life's challenges and successes. Your courage, determination, and trust continue to inspire our work and strengthen our purpose.

To our staff, thank you for the care, dedication, and professionalism you bring to our organization each day. Your commitment to serving others creates a lasting impact throughout the communities we serve and reflects the heart of Area Five.

To our volunteers, thank you for sharing your time, energy, and compassion so generously. Your willingness to step in, lend a hand, and support others helps create stronger connections and brighter experiences for so many in our community.

We are equally thankful for the partnerships, friendships, and community support that continue to help Area Five grow and respond to the changing needs of those we serve. Together, we are building a future rooted in service, advocacy, and hope.

As we look ahead, we remain grateful for everyone who continues to be part of this journey. Thank you for believing in our mission and for helping us make a difference every day.

With gratitude,
The Area Five Team